

Business Contact Centre Maastricht



About the Maastricht Business Contact Centre

As a municipality, we are keen to support entrepreneurs in the city. Read below what we can do for you. The entire team on the photo, from left to right: Marc Croijmans, Lilian Cortenraad, Wim Jan Doelman, Brenda Firth, Yvette Van de Winkel, Ron de Joode, Anneke Schüler, Joop Timmermans.

Lilian Cortenraad, *account manager and a first point of contact for businesses within the contact centre*

“A young entrepreneur wishes to start a medical practice. But is that possible at the location at his intended location? I look into that for him. Yes, it’s no problem! When I call him and tell him the good news, I hear the delight and relief in his voice. He can start his business! His enthusiasm is infectious; he has made my day.”

Ron de Joode, *account manager and a first point of contact for businesses within the contact centre*

“The Maastricht Business Contact Centre’s *raison d’être* is based on the entrepreneur. For me, that means knowing what drives that entrepreneur. For many businesses, the municipality is something of a

mystery: What do they do all day? Consequently, personal contact is important. Working at the Maastricht Business Contact Centre means working together to ensure an environment in which all interests are served and within which business activities can take place to best effect”.

Marc Croijmans, *account manager*

“Mediating between market parties and a business wishing to set up in Maastricht. Helping to find the right location, qualified staff and good service providers. Taking the hassle out of the company’s hands. And once it has been set up, ensuring that it can do business and expand. Boosting the economy across the board, based on protecting and increasing job opportunities. That’s why I do it; that’s my passion: helping businesses set up in Maastricht.”



Gemeente Maastricht

More info?

www.bedrijfscontactpunt.nl



Riku Erkkila of the Famous American Bistro (FAB):

“We received a lot of help from the Maastricht Business Contact Centre. They didn't refer us to a website, they really took care of us and gave us personal advice. FAB is now doing very well.”

Marcel Niks of TMN Bike-Service:

“Before I started TMN Bike-Service, I had no experience of running a business. I was unemployed, and looking back that was the ideal situation in which to start a business. I started training as a bicycle repair man and I was gathering information. I attended the Limburg starters day. The Maastricht Business Contact Centre was very helpful and answered basic questions such as: What am I getting into? What must I take into consideration? What permits do I need? Thanks to their assistance, everything went smoothly.”



Frans Ottenhoff of Best Escape:

“When we found these premises, our plans were not entirely in line with the zoning plan. Nevertheless, the Maastricht Business Contact Centre provided us with the right information about a procedure to make our escape room possible on this site.”

I want to start a business at home: is that possible? I want to start a business in Maastricht: what are the possibilities? Or do you have another question about doing business in Maastricht? If so, contact the Maastricht Business Contact Centre. Read below what we can do for you.

An enterprising partner

As an entrepreneur, you can count on Maastricht to provide the support you need. Although you are an independent entrepreneur, you're never alone. The Maastricht Business Contact Centre is there to help you get started. We are familiar with the procedures and the routes within the municipality, can answer your questions or direct you to a colleague who specialises in a specific subject. The Maastricht Business Contact Centre bridges the gap between your ambitions and the framework within which you will achieve them. We help you to find your way through the regulations and make constructive suggestions regarding the possibilities. Our help is free.

Contact and information

You can call us on +31 (0)43 350 4050 on weekdays between 9 a.m. and noon with your questions or to make an appointment, or you can e-mail us at bedrijfscontactpunt@maastricht.nl. We will also be happy to come to you if that suits you better.

We also hold regular consultations on site. You can find more information at: www.gemeentemaastricht.nl/bedrijfscontactpunt.